

SMART CALL · FOR GYMS & FITNESS

Members quit when no one helps. One button fixes that.

Wireless member-to-staff call for gyms that compete on experience. One tap on any machine — any brand — reaches the nearest trainer's watch in seconds. No wiring.

"A member needed help. Staff was across the floor. **They left a 1-star review — and didn't renew.**"

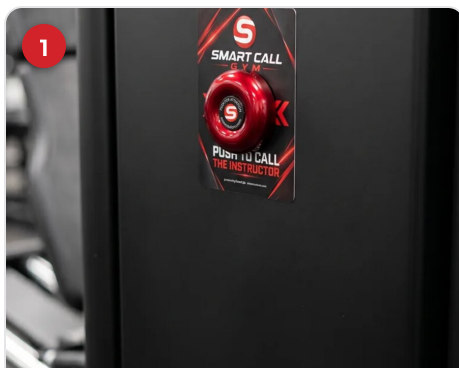
CHURN

BAD REVIEWS

LOST REFERRALS

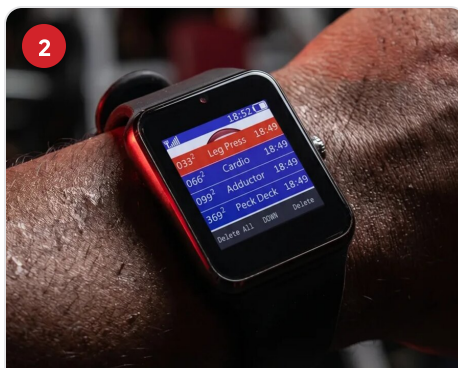
HOW IT WORKS One tap. The nearest trainer. Every call logged.

Works on any machine · no wiring



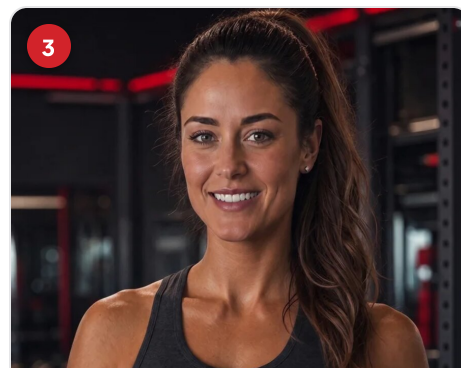
Push

A member taps the wireless Smart Call button on any machine — any brand. No app, no wiring.



Alert

The call hits the nearest available trainer's watch in seconds — with the exact machine and zone.



Help

A trainer's already on the way. Urgent calls escalate to a manager — every second logged in Bell Cloud.

ONE STACK

Smart Call buttons + **Smart Call Anywhere** (trainer watch & phone) + **Bell Cloud** analytics — so you can see response time per club and correlate it with retention.



Smart Fit — the **largest gym chain in Latin America** — improved member experience with Smart Call. So did Planet Fitness, BlueFit and Panobianco. Across multi-site chains, the best clubs answer member calls in under 90 seconds; the laggards take minutes.

Bell Cloud makes the gap visible — and gives corporate one measurable lever on service quality and churn.

2006
PROVEN SINCE

1,600+
GYMS

16,000+
ESTABLISHMENTS

10+
COUNTRIES

TRUSTED BY LEADING GYM CHAINS

Smart Fit · Planet Fitness · BlueFit · Panobianco

WHAT YOU GET **A better member experience — and the data behind it.**



Faster member help

The call finds the nearest available trainer in seconds — no more members hunting for staff across the floor.



Trainers stay protected

Routing skips a trainer mid-session and finds the next available staff — sessions don't get interrupted.



Instant safety routing

An urgent call escalates straight to a manager and senior staff — time-stamped, logged, defensible.



Multi-site visibility

Bell Cloud shows response time per club — the lever behind your reviews, your NPS, and your churn.

RISK-FREE OFFER · U.S. GYMS & FITNESS

Start your **FREE 30-day gym pilot.**

See it lift your member experience before you commit a dollar. No wiring, no rip-out, no risk — just proof on your own floor. Here's how it works:

STEP 1

Tell us about your club

STEP 2

We run a quick demo

STEP 3

We set up the pilot in your gym

STEP 4

You measure member response

CLAIM YOUR PILOT

go.destecsolutions.com/gym

PREFER TO TALK NOW?

+1 305-766-0779

WhatsApp or text — we reply fast